

PURCHASE FLOW

STEP1 Consider of purchasing products

We recommend that you thoroughly check the features and specifications of the product and the product version before purchasing.

STEP2 Go to the sales page

Navigate to the MyCommerce site from the "To Buy" button for the product you are purchasing.

STEP3 Purchase

Please input billing information and payment information, and push 'Buy Now' button.

STEP4 Order confirmation mail

You will receive an order confirmation email from 'noreply-eng@shareit.com'.

In that mail, a receipt, serial number and product setup instructions will be shown.

Download the setup file and keep it in a safe place with your serial number.

STEP5 Install software

Install the software using the setup file and serial number.

Not just the serial number, activation of software key is required.

The procedure for activating the software key differs depending on the product.

Refer to the following page.

DXPSV6xxx-DL / DXPLOGV3xx-DL / DGW-D20-SW

STEP6 User registration and Ticket ID acquisition

Please register your information and serial number on user registration form of FAWEB.
Ticket ID required to activate software key will be issued automatically within 30 minutes.

[User Registration Form]

<https://www.faweb.net/en/user-form/>

STEP7 Activation Software key

Please refer to the following page for the activation procedure of the software key.

<https://www.faweb.net/en/faq/detail/36>

DXPSVxxx-DL-E / DXPLOG-DL-E / FileArk-FA-DL-E

STEP6 Check Computer ID

After installing the software using setup file and serial number, please check the Computer ID which will be displayed on the software license screen.

Please refer to the following page about computer IDs.

<https://www.faweb.net/en/faq/detail/32>

STEP7 User registration and License Code acquisition

Please register your information, serial number and Computer ID on user registration form of FAWEB.
We will send License Code to you (Normally within 1-2 business days).

[User Registration Form]

<https://www.faweb.net/en/user-form/>

STEP8 Activation Software key

On the software license screen, please input the License Code and activate the software key.
(The software key must be activated within 14 days after software installation.)